



# ENERGY NEWS



## Make saving energy and money your “pet project”

Your pets know your day-to-day routine better than anyone. What would they say about your energy use? We're letting the cat out of the bag about the best ways to find the hidden savings in your home. Here's how you can change the current way you use energy and make your bill even lower.

**Step One:** View your FPL Energy Dashboard to see exactly how much energy you're using and when. Log in to your account to see your usage by the month, day or hour. Or, call the number on your bill.

**Step Two:** Take an Online Home Energy Survey to get a detailed analysis of your home's energy use, a personalized energy savings plan and tips for energy efficiency.

By making a few simple changes, you could save up to \$250 a year in energy costs. Visit [www.FPL.com/PetProject](http://www.FPL.com/PetProject) to get started.



CHANGING THE CURRENT.

## Want to change the current way you fuel up?



Across America and here in Florida, folks will be celebrating National Plug In Day Sept. 28 – 29. We'll be right there with them at locally planned events raising awareness about electric vehicles and the benefits of “plugging in” versus “filling up.” Visit [www.FPL.com/EVresources](http://www.FPL.com/EVresources) to learn about a celebration near you.

If you're interested in changing the current way you fuel your car, you'll also be able to check out different electric vehicles on the market and calculate how much you could save by driving electric. We're providing you with information about EVs because they can help you save, while cutting our state's dependence on foreign oil and protecting the environment.

FPL's ASSIST program  
helped more than

**150,000**  
families in need

keep their lights on in 2012



## We're here to help

Having trouble paying your electric bill? Our ASSIST program can help. We're partners with a vast network of social service organizations that can help qualified customers receive federal financial assistance. Just visit [www.FPL.com/assist](http://www.FPL.com/assist) to learn more.

## Call 811 before you dig

Planning a home improvement project? Planting a tree? Don't forget to call before you dig! Florida law requires that you call 811 to have buried utilities located before digging starts. This free service helps keep everyone safe. Please call at least two business days in advance. Visit [www.FPL.com/safety](http://www.FPL.com/safety) to learn more ways to stay safe around electricity.



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## Pay your bill anytime, anywhere with FPL Pay Online

With FPL Pay Online, you can pay your bill anytime, 24/7. Payments post the same day, or you can schedule a future payment. It's the perfect tool for busy schedules. Plus, you'll save a check, stamp and envelope.

Visit [www.FPL.com/payonline](http://www.FPL.com/payonline) to enroll in this free and secure bill payment program today.

## Storm charge reduction

You will see a slight reduction in the storm charge portion of your bill as part of a routine adjustment effective this month. The charge, which helps pay for previous hurricane restoration costs and builds the reserve for future storms, adjusts periodically during the year following Florida Public Service Commission approval. The storm charge effective Sept. 1 will be \$1.07 per 1,000 kWh for standard residential customers. Visit [www.FPL.com/rates](http://www.FPL.com/rates) to view information for your specific rate class.

## Ask the Energy Expert



To submit a question on any energy-related topic or to comment on this one, please visit [www.FPL.com/asktheexpert](http://www.FPL.com/asktheexpert).

**Q** Does it take more energy to leave a phone charger in the outlet, even when it isn't charging?

- Richard R., question via [www.FPLblog.com](http://www.FPLblog.com)

**A** It's something most of us do, leave our cell phone charger plugged into the wall even when we're not using it. The good news is that while the charger does use a tiny bit of power when left plugged into the outlet – something called “phantom energy” – it's only about 23 cents a year for a typical FPL residential customer.

As far as cell phones are concerned, they use very little electricity even when you are actively charging them. In fact, the annual cost of charging your phone eight hours per day is just 65 cents if the phone is off while charging or \$1.30 if it's switched on. Not bad for a convenience most of us can't live without!

Visit [www.FPLblog.com/chargers](http://www.FPLblog.com/chargers) to learn more, including how we can help you find the electronics and appliances that are costing you the most money around your home.

## Forecasting faster response times

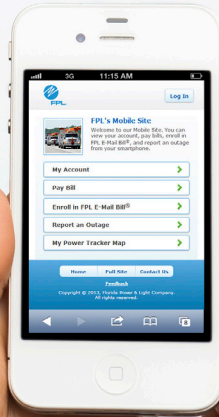


Meteorologists aren't just for TV newscasts. We have our own weather expert who helps us track severe weather to get your power back on faster if the lights go out. FPL meteorologist Tim Drum uses advanced tools to monitor the weather, pinpointing when and where crews will be needed. The expertise helps us speed up restoration efforts after storm-related outages. Visit [www.FPLblog.com/inside](http://www.FPLblog.com/inside) to meet Tim Drum and get an inside look at how we restore power from FPL president Eric Silagy.

*Image: Inside the FPL Storm Command Center with our meteorologist, Tim Drum, and FPL President Eric Silagy*

## Get in the know if you're in the dark

Ever find yourself in the dark and not sure why? Providing reliable service to you is our top priority every day. But when service interruptions do occur, you can report the outage, find out why your lights are out or learn when they'll be back on straight from any mobile device. Bookmark [www.FPL.com](http://www.FPL.com) on your smartphone today and be prepared the next time you need answers about a power outage.



Scan QR code  
with smart device



## Did you know?



We just inspected our one-millionth pole for strength as part of our ongoing work to ensure your home has reliable electricity. If laid end-to-end, that's enough poles to reach from here to Seattle and back! While we're continually installing cutting-edge technology to improve your electric service, these poles remain a key part of our system. Visit [www.FPL.com/reliability](http://www.FPL.com/reliability) to see how we inspect thousands of poles every week and upgrade or replace ones that don't meet our strength standards.