



**EnergyNotes**  
FOR YOUR BUSINESS

## Spreading the sunshine across Florida

Mandarin Lakes K-8  
Academy, Homestead



We're partnering with communities across Florida, helping homeowners, businesses and tomorrow's workforce better understand and use solar energy.

View our online interactive map to see where we're helping more than 100 schools and other facilities, like zoos and museums, install solar systems and hands-on educational exhibits. Also, from our three solar energy centers throughout Florida, every sunny day we're turning our state's sunshine into clean energy for you. Find specific locations near you:

» [FPL.com/solarstation](http://FPL.com/solarstation)



## Your online bill upgrade is complete



The completely redesigned online bill makes it easier than ever to read and pay your bill, and see how you're using energy. Learn more:

» [FPL.com/upgrade](http://FPL.com/upgrade)

## Street light out? Tell us about it

We're always working to keep the lights on – street lights included. If you notice a problem, please report it at [FPL.com/streetlight](http://FPL.com/streetlight) or by calling 800-4-OUTAGE (800-468-8243).

Please have the following information ready:

- » The location of the street light or the 11-digit number on the pole
- » A description of the problem
- » Your contact information (name, address, email address or phone number)

Not all street lights are maintained by FPL. We'll let you know if your local municipality or homeowners association is responsible for the light. Also, during sea turtle nesting and hatching season, we intentionally turn off some street lights to avoid disorienting turtles near the beach.



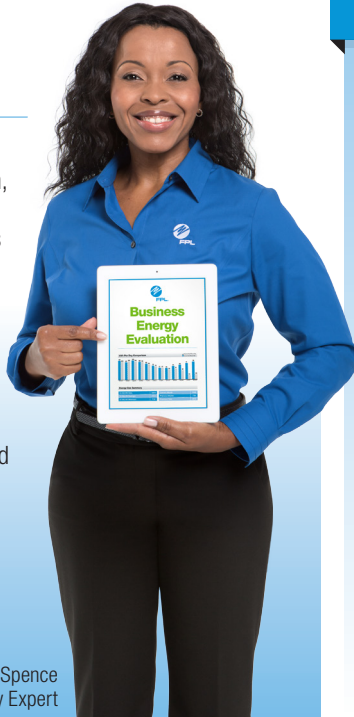
## We can help you make your bill even lower

Expert advice is just a click away. Schedule a Business Energy Evaluation, and one of our Energy Experts will provide personalized recommendations for saving energy and money.

Sometimes, simple, low-cost changes can make a difference. We'll also help you understand if larger efficiency upgrades will pay off. For example, Florida Gateway College installed energy recovery ventilation and demand control ventilation in its new library – reducing the library's electric bill by 8 percent annually. Read the case study and sign up for a BEE today:

» [FPL.com/gateway](http://FPL.com/gateway)

Tiffany Spence  
FPL Energy Expert



## Energy Answers



**Q** My bill was much higher compared to last month, and I haven't done anything differently. What caused this?

- Peter L. from North Miami Beach

**A** Weather is a top cause of higher bills. As the temperature gets hotter, your cooling system must run longer to keep your business comfortable. Our Energy Expert has summer savings tips for you:

» [FPL.com/bizanswers](http://FPL.com/bizanswers)

## Did you know?

### We're making your electricity more reliable

We understand how frustrating power flickers can be for you. Although these short outages last less than 60 seconds, they can briefly shut down your computer and other devices, interrupting business.

While flickers are an increasing challenge for utilities across the U.S., we're doing something about them. We've launched a major initiative – the first of its kind in the nation – to reduce the number of flickers that impact you.

Learn more about what causes flickers and what we're doing about them at:

» [FPL.com/flickers](http://FPL.com/flickers)

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