

## We're ready for storm season. Are you?

When you live and work in Florida, you know severe weather is part of our everyday lives. At FPL, it's our job to keep an eye on the big picture to be ready for you in good weather and bad. We train, plan and prepare all year—so that once the storm passes, we can get your life back to normal fast.

With storm season upon us, it's not too late to be prepared. Preparing for bad weather can help keep your family safe. Because safety is our top priority, we've invested in smart technology that makes our energy infrastructure more responsive and efficient. This means we're able to deliver energy that is more reliable for you and your family.

See how you can prepare for storm season: >> FPL.com/storm

#### Energy service you can count on

We understand the importance of keeping your lights on. That's why we continue to make our infrastructure stronger, bringing you reliable service in good weather and bad. Learn more at: >> FPL.com/reliability

SINCE 2006, WE HAVE

# 1.4 million poles for strength

Strengthened more than 600 main power lines



including those serving critical and community facilities

Cleared vegetation from 135,000 miles of power lines

the earth's circumference



## Prepare for storm season and keep your family safe

We have a plan and urge you to prepare as well. Before a storm hits, ensure you and your family are safe before, during and after the storm with a plan that includes evacuation routes, special medical needs, and important phone numbers and supplies. Be sure your phone number and email address on your FPL account is updated, and pay attention to instructions from public officials and the media.

For more safety tips, visit: >> FPL.com/storm



## **DID YOU KNOW?**

We have services to help keep you and those you love healthy and safe. If you or someone you know requires electricity for life-saving equipment, please let us know. Our Medically Essential Service provides extra help, such as pre-notifications before a hurricane for those with special medical needs. However, it does not guarantee service, priority restoration after a major storm or provide an exemption from paying electric bills.

For more information, call the number on your FPL bill or visit:

>> FPL.com/help

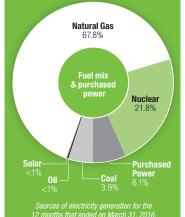
#### Storm charge adjustment

A routine adjustment to the storm charge portion of your bill takes effect this month. Adjusted up and down periodically during the year with Florida Public Service Commission approval, this charge helps pay for previous hurricane restoration costs and replenish the reserve for future storms. Effective June 1, the storm charge rate will change to \$1.44 per 1,000 kWh for residential customers.

View information about your rates: >> FPL.com/rates

# Moving toward energy independence

We use mostly U.S.-produced clean fuel sources to generate the electricity you use to power your home.



Ask the Energy Expert



How much energy can I expect to save with a newer, more efficient pool pump? - Ignacio A., Weston



A pool pump is the second largest user of energy in your home, so it may be worth looking into a newer, more efficient pool pump to save energy and money. The level of savings will depend on whether you switch to a dual speed pump or a variable speed pump — both will be more energy efficient than a single speed.

Read more at: >> FPLblog.com/poolpump

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